



## **TIP OF THE WEEK**

April 1, 2008

Here's another tip about facilitation. I have found that some of the best work happens just as the wheels begin to fall off the wagon. Part of the art of facilitation is understanding what is on-topic and what is not. A good facilitator should allow some digression from the point being discussed, as creativity and brainstorming are iterative don't flourish in a regimented atmosphere"). So when facilitating, allow the discussion get a little off course. It's hard to tell how much is too much, but you'll learn from practice. And don't be bullied by a participant into changing direction because the discussion is "off point." Remember that you are the facilitator and that you control the agenda and the clock.

Err - unless it's your boss who speaks up. Then follow orders. So...

Good luck. Work **ON** your business. Stay in touch.

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